



**QUATRIX**

Professional Services

# Introduction

Our professional services can help support you whether you're evaluating alternatives to a spreadsheet-based process or have a mandate for an enterprise-wide modelling platform. With our assistance, you can ensure that Quantrix technology is used to its fullest potential and spark a true data revolution in your organization.



Quantrix has helped many of world leading organizations overcome the most complex business challenges, including:

**Higher Education:** We helped implement a distributed budgeting and planning solution

**Manufacturing:** We delivered a product costing model

**Energy Generation:** We assisted on the creation of a finance option model

**Utilities:** Our model provided for revenue planning and analysis

**Services Company:** We delivered an integrated financial model with 'what ifs' and simulations

**Financial Services:** We helped our client create a budgeting and forecasting model

# Consulting

Quantrix consultants offer business modeling expertise to help you to design, develop and implement Quantrix models throughout your organization. Our consultants use Quantrix modeling methodology to ensure business-modeling success is both achievable and repeatable. Consulting engagements are flexible and begin with an analysis of your needs, to efficiently and cost-effectively address your challenges.



Our consultants can provide model-building workshops working side-by-side with your key business modelers to build efficient and powerful models in Quantrix. They can also provide direct, hands-on help with building models as well as reviewing and improving existing models in your organization.

## Seamlessly integrate Quantrix with your business applications

Quantrix is often integrated with a variety of business solutions and data sources such as Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), data warehouses, and other applications. Our consultants are able to cost-effectively integrate Quantrix with these applications.

## Key Activities

Business process re-engineering

Model review & diagnostics

Model design & development

Report & chart design

Application integration

# Training

Build your business modeling competency with our introductory, advanced, and expert-level training courses. Our training curriculum helps you build modeling proficiency quickly; as well as our standard program, we also offer customized workshops designed to address your unique business challenges.



Our hands-on courses using focused training materials ensure the success of your Quantrix implementation. We offer training at approved facilities or on-site at your location. The training curriculum comprises three proficiency levels:

## Training Curriculum

### **Introductory**

Concepts, Navigation, Basic Features, Formulas, Pivoting and User Interface

### **Advanced**

Modeling Methodology, Linking Categories, Advancing Features, Creating Presentations, Datalinks

### **Expert**

Recursion, Inter Model Formulas, Integrated Enterprise Models, SQL Statement Mods

# Support Services

## Global Help Desk & Support Services

Quantrix Technical Support is provided by the awarding-winning IDBS Global Help Desk. The Help Desk is located in Guildford, UK and is available Monday – Friday, 0800 GMT - 1700 PST to answer your questions.



In order to take advantage of the IDBS Global Help Desk, Quantrix customers need to have an annual maintenance subscription.

## Contact Quantrix Support

### Portal Website

<http://quantrixsupport.idbs.com/sw/quantrixwss/>

### Telephone

North America +1 800 881 9953  
Rest of World +44 1483 594 999

### Email

[support@quantrix.com](mailto:support@quantrix.com)

### Hours of Operation

Europe  
08:00 – 01:00 GMT  
09:00 – 02:00 CET

North America  
03:00 – 20:00 EST  
00:00 – 17:00 PST

Asia Pacific  
17:00 – 10:00 JST



QUANTRIX

